

The following instruction applies only for consumers. A consumer is any natural person who is not primarily acting in a commercial or self-employed professional capacity when entering into a legal transaction. The revocation right does not apply for other customers who are not consumers within the meaning of this definition.

The revocation right is only granted to the consumer for the event that the purchase agreement is concluded exclusively by email and/or post and/or via our webshop. Please understand that we are not equipped to conclude contracts with any means other than the disclosed telecommunication means.

Revocation Instruction

Revocation Right

You have the right to revoke this contract within 14 days without stating a reason. The revocation period is 14 days from the date on which you or a third party appointed by you who is not the carrier receive(s) the last delivery.

To exercise your revocation right, you must inform us:

MB GTC GmbH Mercedes-Benz Gebrauchtteile Center,
Mörikestr. 60-70,
D-73765 Neuhausen auf den Fildern,
Tel: + 49 (0) 711 17 70000,
email: mbgtc_retoure@mercedes-benz.com

about your decision to revoke this agreement by means of an unequivocal declaration (e.g. a letter sent by regular mail or email). You can use the attached revocation form for this purpose, but this is not essential. In order for a revocation to be valid, you need only ensure that notice has been sent prior to the expiry of the cancellation period.

Consequences of Cancellation

If you revoke this contract, we will refund all payments received from you, including delivery costs but excluding any additional costs arising from any delivery method chosen by you that differs from our standard economy delivery. This refund will take place without delay or within 14 days of the receipt by us of your notification of revocation of this contract. You will be refunded using the same method that you used for the original transaction unless we have expressly agreed otherwise with you. We will not under any circumstances charge you any fees for this repayment. We may decline to issue the refund until we have received the returned Goods or until you provide proof of their dispatch, whichever comes earlier.

You must, without undue delay and in any event within fourteen days from the day on which you informed us of the revocation of this contract, return or hand the goods over to us:

MB GTC GmbH Mercedes-Benz Gebrauchtteile Center,
Mörikestr. 60-70,
D-73765 Neuhausen auf den Fildern

This deadline will be considered to have been met if you dispatch the goods within the stated 14-day period. You bear the costs of returning parcel-dispatchable goods. You shall bear the direct costs of returning goods that can be sent by parcel post. For goods that cannot be returned normally by mail due to their nature (not capable of being sent by parcel post), the costs are estimated at a maximum of approximately 515 EUR.

You can revoke the contract by using the **sample revocation form**, which is provided for you under https://www.mbgtc.de/out/media/pdf/sample-revocation-form_UPC.pdf .